

# Alexander Gomanov

Head of Infrastructure · SRE Lead / Manager · Platform Engineering Lead · DevOps Lead

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## PROFILE

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Infrastructure / DevOps / SRE / Platform Engineering leader. I scale infrastructure, cut the cost of ownership and improve production reliability through observability, SLOs, automation, capacity planning and a disciplined engineering operating model. Looking for a stable in-house leadership role.

## KEY RESULTS

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**Reliability.** 17× fewer production incidents; helpdesk SLA 36 → 93%; 80% of service health models updated (observability / PIR).

**Cost.** −25% infrastructure and software spend; −88% tech debt (286 → 34 tasks); ×2 DevOps-service revenue from a key client.

**Scaling.** 15 repositories audited for Kubernetes readiness; ~8 TiB S3 migration plan (1.8M objects); 20+ server HA product cluster.

**Operating model.** A team of 13 engineers, 3 teams with leads; ITSM/SDLC, KPIs, P&L, capacity planning; 30+ delivered projects.

## EXPERIENCE

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### Head of Infrastructure dept · SimpleOne

2024 — present

ITG group · Saint Petersburg

- Kubernetes migration: audited 15 microservice repositories — 20+ critical incompatibilities and a prioritized backlog; K8s sandbox launched on schedule.
- Chose the S3 backend via an ADR (20+ criteria matrix), ~8 TiB migration plan; built an OS certification process with load testing as a mandatory gate.
- Object-storage audit (18 buckets, ≥400 GB) — up to 180 GB reclaimable.
- Previously — Head of Managed Services, ITGGLOBAL.COM (within the ITG group): a team of 13 engineers (DevOps, SRE, Managed Apps, Linux/Windows, DBA), 3 teams with leads, -88% tech debt, ×2 DevOps-service revenue, +48% revenue per engineer-hour, a custom service with a 7-min 24×7 SLA.

### Head of IT — DevOps / SRE / HelpDesk · Smart Dynamics

2022 — 2024

Smart Dynamics holding · Cyprus

- Ran the shared IT team of the holding: budgets, tooling, processes and infrastructure for every company in the group.
- Grew from 4 people into two autonomous departments (DevOps and HelpDesk) with leads; still running without department-head oversight.
- 17× fewer production incidents; -25% infrastructure and software spend; helpdesk SLA 36 → 93%; helpdesk throughput 35 → 250 tickets/month.

### Project manager / service manager

2018 — 2021

KORUS Consulting · Saint Petersburg

- 9 dedicated service contracts (Russia/CIS), up to 4–5 projects at a time; budgets of ₺0.5–1.5M/month.
- Restaurant-chain network infrastructure: 500 sites, 2000 workstations, 2 data centers.

### System administration and support

2009 — 2018

Technical background

- Linux/Windows, monitoring, routine automation, on-call shifts; support quality up from 80% to 95%.

## TECHNOLOGIES

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Kubernetes · Docker · Docker Compose · Ansible · Terraform · GitLab CI/CD · Linux · Windows Server · VMware/ESXi · Prometheus · Grafana · Zabbix · ELK · PostgreSQL · Python · Bash · SLO/SLA · Incident / Problem Management · Capacity planning · ITSM / SDLC · SimpleOne · Jira

## SECURITY-AWARE

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Security as part of my infrastructure background since 2009: risk analysis, hardening, perimeter defense, resilience under load, attack-vector review, DDoS protection and remediation prioritization.

Detailed cases (context → what I did → result): [cv.gomanov.pro/en/cases.html](https://cv.gomanov.pro/en/cases.html)